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CRU AIR+GAS Sapphire Extended Airend Warranty Program

on Installed Air Compressors with the Signing of a CRU Service Agreement

As an incentive to new clients to sign CRU Service Agreements, CRU AIR+GAS will warranty the airends presently installed on lubricated rotary screw compressors at the customer's location. This extended airend warranty will last as long as the customer maintains an active/current service agreement with CRU AIR+GAS. The warranted machine(s) need to be performing the purpose and function for which they were designed and intended, when used, serviced and maintained in accordance with the original equipment manufacturer's instructions and specifications. If the customer's airend fails to perform as warranted, CRU AIR+GAS will – at its option – repair or replace the airend as indicated and upon the terms and provisions set forth below.

Warranty Coverage

1. Airends are covered under warranty on new customer's compressors as long as the customer maintains an active service agreement with CRU AIR+GAS and keeps their account paid within CRU AIR+GAS's payment terms
2. Airend shaft seals, o-rings, gaskets and inlet valves are considered normal wearing parts and are not covered under this warranty
3. Warranty requires use of CRU AIR+GAS synthetic lubricant and GE (Genuine Equivalent) parts. Service agreement labour is to be conducted by an Authorized CRU AIR+GAS service technician
4. Oil analysis is required and will be conducted as standard procedure on CRU AIR+GAS service agreements to give us an indication of the airend's condition. CRU AIR+GAS may choose to service an airend prior to its failure if indicated as such by the oil analysis
5. Warranty policy shall cover both airend parts and labour on removal, repair and reinstallation of the airend during regular business hours and on a standard installation. Non standard installation (ie mezzanine or no forklift access, etc) will include additional labour charges
6. Should the airend failure cause damage to other machine components or contaminate the lubricant or filters, CRU AIR+GAS will not be responsible for replacement of these components

Warranty Conditions

Warranty will only be applicable if:

1. A pre-contract qualification inspection is carried out by an authorized CRU AIR+GAS service technician and approved/signed by a CRU AIR+GAS Service Manager



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2. Use of CRU AIR+GAS GE parts, spares and lubricants are used at all times for the duration of the contract
3. All repairs of a warranty nature must be completed by CRU AIR+GAS
4. Maintenance is performed as scheduled and detailed in the CRU AIR+GAS Service Agreement
5. The ongoing service and maintenance of the compressor(s) must be performed by an authorized CRU AIR+GAS service technician
6. Rotor shaft seals, o-rings, gaskets, variable displacement mechanical components and solenoid banks, inlet valves, minimum pressure valves, oil stop valves, thermostatic valves and load/unload solenoid valves are considered normal wearing parts and are not covered under this warranty policy
7. CRU AIR+GAS reserves the right to repair or replace the proven defective airend
8. For any warranty claim, all the terms of this warranty policy will apply without regard to the length of the applicable warranty

Conditions that will void or invalidate the Warranty

1. Failure to abide by the warranty conditions unless otherwise given in writing by CRU AIR+GAS
2. Repair carried out on a compressor unit without prior authorization by CRU AIR+GAS
3. Non conformity to CRU AIR+GAS Service Agreement
4. Airend failure as a result of abnormal or unusually harsh operating conditions, negligent use of equipment and accidents
5. Compressor(s) are maintained and/or serviced by anyone other than an authorized CRU AIR+GAS service technician

Limitation of Liability

- The benefits of this warranty shall be to the first owner or commercial user only and cannot be transferred
- CRU AIR+GAS shall not be liable for any loss of profit, loss of production, loss of income and/or contract, loss of goodwill, or for indirect or consequential or incidental loss or damage of any kind whatsoever
- In no event shall CRU AIR+GAS be liable for any claims or loss having a value higher than the value of the working compressor airend at the time of failure
- The warranty expressly set forth herein is the only warranty provided by CRU AIR+GAS with respect to its products and CRU AIR+GAS expressly denies and disclaims all other warranties, either expressed or implied and specifically disclaims any implied warranty of merchantability or fitness for a particular purpose



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Force Majeure

CRU AIR+GAS is not liable for failure to perform the company's obligations if such a failure is as a result of Acts of God (including but not limited to fire, flood, earthquake, storm, hurricane, or other natural disaster), war, invasion, act of foreign enemies, hostilities (regardless of whether war is declared), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation, terrorist activities, nationalization, government sanction, blockage, embargo, labour dispute, strike, lockout or failure of electricity or telephone service (including blackouts and/or brownouts).